

EU-Chile Trade SIA: Public Consultation - Consumers

Fields marked with * are mandatory.

A Introduction

About the modernisation of the Chile-EU trade agreement

In 2003, Chile was the first South American country to have a trade agreement with the EU, as part of the EU-Chile Association Agreement. Since then, the global economy has changed profoundly, and trade agreements have also become much broader and deeper. Therefore, Chile and the EU have decided to modernize the existing agreement. Negotiations on the modernisation have started in November 2017 and are currently ongoing. Details about the negotiations, including the issues covered and text proposals are available from the [European Commission DG Trade](#) (in English) and the [Government of Chile](#) (in Spanish, with text proposals in English).

About Sustainability Impact Assessments (SIAs)

SIAs analyse the potential economic, social, human rights and environmental impact of trade agreements being negotiated by the European Union (EU). They are based on a robust analysis of the changes that are likely to be caused by the trade agreement in the EU, the partner country and specified other countries. Equally important, they include wide-ranging consultations with stakeholders in the EU and the partner country. SIA findings and recommendations feed into the negotiations, helping negotiators to optimise the related policy choices.

The SIA in support of the modernisation of the trade pillar of the existing EU-Chile Association Agreement is implemented by BKP Development, a German-based economic research and consulting firm, in cooperation with Vincular, the Center for Social Responsibility and Sustainable Development at the Catholic University of Valparaíso in Chile. More information about the SIA is available on a [dedicated website](#).

About trade between Chile and the EU

The EU is Chile's third largest trading partner, after China and the US, in 2017 representing some 14% of Chile's total trade. Conversely, Chile accounts for 0.5% of total EU trade in goods. Trade between Chile and the EU in 2017 stood at € 17 billion (€ 8.2 billion EU imports and € 8.8 billion EU exports), with the EU's main exports to Chile being machinery and transport equipment (52% of total EU exports to Chile in 2017), manufactured goods (22%) and chemical products (15%). Chile's main exports to the EU are food and live animals (33%), raw materials (32%, mainly copper), and manufactured goods (23%). In addition, bilateral trade in services in 2016 amounted to € 5.5 billion (€ 3.7 billion EU exports and € 1.8 billion EU imports). Finally, the EU is Chile's first Foreign Direct Investment (FDI) provider. Total EU FDI stock in Chile in 2016 stood at € 47.2 billion.

About this survey

All citizens, organisations and public authorities, regardless of where they are located, are welcome to participate in this survey.

We would like to hear from you how you think the modernisation of the trade agreement between Chile and the EU might affect consumers in Chile and the EU. What issues are particularly important for you? We are not asking for you to specify issues that are currently a problem or a positive aspect, we are only asking you to reflect on the potential effects coming from the modernisation of the trade agreement. Do let us know!

The questionnaire is available in English, Spanish, French and German. Completing it should take you no more than 10 minutes. If you wish to add further information (such as a position paper), you can do so at the end of this questionnaire.

The survey will be open until 31 October 2018.

* A.1 Please indicate your preference when replying to this questionnaire:

- I consent to the publication of all information in my contribution in whole or in part, **including my name or my organisation's name**. I declare that nothing within my response is unlawful or would infringe the rights of any third party in a manner that would prevent publication.
- I consent to the publication of any information in my contribution in whole or in part (which may include quotes or opinions I express) provided that it is done **anonymously**. I declare that nothing within my response is unlawful or would infringe the rights of any third party in a manner that would prevent publication. In this case, respondents should not include in their submissions any data or information that would allow themselves, or their organisations, to be identified.

Please note that regardless of the option chosen, your contribution may be subject to a request for access to documents under the EU Regulation 1049/2001 on public access to European Parliament, Council and Commission documents. In such cases, the request will be assessed against the conditions set out in the Regulation and in accordance with applicable data protection rules.

B About you

B.1 Please select in what capacity you are participating in this survey

- As an individual
- As a representative of an organisation

B.2 Where are you based?

- Chile
- EU - Austria
- EU - Belgium
- EU - Bulgaria
- EU - Croatia
- EU - Cyprus

- EU - Czech Republic
- EU - Denmark
- EU - Estonia
- EU - Finland
- EU - France
- EU - Germany
- EU - Greece
- EU - Hungary
- EU - Ireland
- EU - Italy
- EU - Latvia
- EU - Lithuania
- EU - Luxembourg
- EU - Malta
- EU - Netherlands
- EU - Poland
- EU - Portugal
- EU - Romania
- EU - Slovakia
- EU - Slovenia
- EU - Spain
- EU - Sweden
- EU - United Kingdom
- Afghanistan
- Albania
- Algeria
- Andorra
- Angola
- Antigua and Barbuda
- Argentina
- Armenia
- Australia
- Azerbaijan
- Bahamas
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belize
- Benin
- Bhutan
- Bolivia
- Bosnia and Herzegovina
- Botswana
- Brazil
- Brunei Darussalam

- Burkina Faso
- Burundi
- Cabo Verde
- Cambodia
- Cameroon
- Canada
- Central African Republic
- Chad
- China
- Colombia
- Comoros
- Congo
- Costa Rica
- Cuba
- Côte D'Ivoire
- Democratic Republic of the Congo
- Djibouti
- Dominica
- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Equatorial Guinea
- Eritrea
- Ethiopia
- Fiji
- Gabon
- Gambia
- Georgia
- Ghana
- Grenada
- Guatemala
- Guinea
- Guinea Bissau
- Guyana
- Haiti
- Honduras
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Israel
- Jamaica
- Japan
- Jordan

- Kazakhstan
- Kenya
- Kiribati
- Kuwait
- Kyrgyzstan
- Laos
- Lebanon
- Lesotho
- Liberia
- Libya
- Liechtenstein
- Madagascar
- Malawi
- Malaysia
- Maldives
- Mali
- Marshall Islands
- Mauritania
- Mauritius
- Mexico
- Micronesia
- Monaco
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Myanmar
- Namibia
- Nauru
- Nepal
- New Zealand
- Nicaragua
- Niger
- Nigeria
- North Korea
- Norway
- Oman
- Pakistan
- Palau
- Panama
- Papua New Guinea
- Paraguay
- Peru
- Philippines
- Qatar
- Republic of Moldova

- Russian Federation
- Rwanda
- Saint Kitts and Nevis
- Saint Lucia
- Saint Vincent and the Grenadines
- Samoa
- San Marino
- Sao Tome and Principe
- Saudi Arabia
- Senegal
- Serbia
- Seychelles
- Sierra Leone
- Singapore
- Solomon Islands
- Somalia
- South Africa
- South Korea
- South Sudan
- Sri Lanka
- Sudan
- Suriname
- Swaziland
- Switzerland
- Syrian Arab Republic
- Tajikistan
- Tanzania
- Thailand
- The former Yugoslav Republic of Macedonia
- Timor-Leste
- Togo
- Tonga
- Trinidad and Tobago
- Tunisia
- Turkey
- Turkmenistan
- Tuvalu
- Uganda
- Ukraine
- United Arab Emirates
- United States of America
- Uruguay
- Uzbekistan
- Vanuatu
- Venezuela
- Viet Nam

- Yemen
- Zambia
- Zimbabwe

B.3 Please provide your name

B.4 What is your gender?

- Female
- Male
- Other/I prefer not to state

B.5 Please provide your E-mail address

B.6 Please indicate your age

- 25 and under
- 26 – 35
- 36 – 45
- 46 – 55
- 56 – 65
- Over 65

B.7 Do you consume products imported from the EU on a regular basis?

- Yes
- No

B.8 Please provide some examples of such products

B.9 Why do you choose these products imported from the EU over products produced in Chile? (multiple answers possible)

- Lower price
- Higher quality
- They offer a better choice/correspond to my preferences
- Equivalent products are not produced in Chile
- They have special labels or certifications (organic, fair trade, etc.)
- Other

B.10 Please specify for which “other” reasons you prefer imported products

B.11 Do you consume products imported from Chile on a regular basis?

- Yes
- No

B.12 Please provide some examples of such products

B.13 Why do you choose these products imported from Chile over products produced in the EU? (multiple answers possible)

- Lower price
- Higher quality
- They offer a better choice/correspond to my preferences
- Equivalent products are not produced in the EU
- They have special labels or certifications (organic, fair trade, etc.)
- Other

B.14 Please specify for which "other" reasons you prefer imported products

B.15 Where is your organisation based?

- Chile
- EU - Austria
- EU - Belgium
- EU - Bulgaria
- EU - Croatia
- EU - Cyprus
- EU - Czech Republic
- EU - Denmark
- EU - Estonia
- EU - Finland
- EU - France
- EU - Germany
- EU - Greece
- EU - Hungary
- EU - Ireland
- EU - Italy
- EU - Latvia
- EU - Lithuania
- EU - Luxembourg
- EU - Malta
- EU - Netherlands
- EU - Poland
- EU - Portugal
- EU - Romania

- EU - Slovakia
- EU - Slovenia
- EU - Spain
- EU - Sweden
- EU - United Kingdom
- Afghanistan
- Albania
- Algeria
- Andorra
- Angola
- Antigua and Barbuda
- Argentina
- Armenia
- Australia
- Azerbaijan
- Bahamas
- Bahrain
- Bangladesh
- Barbados
- Belarus
- Belize
- Benin
- Bhutan
- Bolivia
- Bosnia and Herzegovina
- Botswana
- Brazil
- Brunei Darussalam
- Burkina Faso
- Burundi
- Cabo Verde
- Cambodia
- Cameroon
- Canada
- Central African Republic
- Chad
- China
- Colombia
- Comoros
- Congo
- Costa Rica
- Cuba
- Côte D'Ivoire
- Democratic Republic of the Congo
- Djibouti
- Dominica

- Dominican Republic
- Ecuador
- Egypt
- El Salvador
- Equatorial Guinea
- Eritrea
- Ethiopia
- Fiji
- Gabon
- Gambia
- Georgia
- Ghana
- Grenada
- Guatemala
- Guinea
- Guinea Bissau
- Guyana
- Haiti
- Honduras
- Iceland
- India
- Indonesia
- Iran
- Iraq
- Israel
- Jamaica
- Japan
- Jordan
- Kazakhstan
- Kenya
- Kiribati
- Kuwait
- Kyrgyzstan
- Laos
- Lebanon
- Lesotho
- Liberia
- Libya
- Liechtenstein
- Madagascar
- Malawi
- Malaysia
- Maldives
- Mali
- Marshall Islands
- Mauritania

- Mauritius
- Mexico
- Micronesia
- Monaco
- Mongolia
- Montenegro
- Morocco
- Mozambique
- Myanmar
- Namibia
- Nauru
- Nepal
- New Zealand
- Nicaragua
- Niger
- Nigeria
- North Korea
- Norway
- Oman
- Pakistan
- Palau
- Panama
- Papua New Guinea
- Paraguay
- Peru
- Philippines
- Qatar
- Republic of Moldova
- Russian Federation
- Rwanda
- Saint Kitts and Nevis
- Saint Lucia
- Saint Vincent and the Grenadines
- Samoa
- San Marino
- Sao Tome and Principe
- Saudi Arabia
- Senegal
- Serbia
- Seychelles
- Sierra Leone
- Singapore
- Solomon Islands
- Somalia
- South Africa
- South Korea

- South Sudan
- Sri Lanka
- Sudan
- Suriname
- Swaziland
- Switzerland
- Syrian Arab Republic
- Tajikistan
- Tanzania
- Thailand
- The former Yugoslav Republic of Macedonia
- Timor-Leste
- Togo
- Tonga
- Trinidad and Tobago
- Tunisia
- Turkey
- Turkmenistan
- Tuvalu
- Uganda
- Ukraine
- United Arab Emirates
- United States of America
- Uruguay
- Uzbekistan
- Vanuatu
- Venezuela
- Viet Nam
- Yemen
- Zambia
- Zimbabwe

B.16 How would you classify your organisation?

- Consumer association/consumer rights advocate
- Government or public institution
- Company/business association
- Research or academic institution/think tank
- Other

B.17 Please specify the type of organisation

B.18 Please provide the name of your organisation

B.19 Is your organisation a woman-led organisation (is a woman in charge of your organisation and/or are more than half of the board members women)?

- Yes
- No

B.20 Please provide the name of contact person for us in your organisation

B.21 Please provide the e-mail address of the contact person of your organisation

C Your awareness of the Agreement and negotiations

C.1 Did you know that the EU and Chile have had a trade agreement in place since 2003?

- Yes, and I have used it (e.g. traded under it)/know what it is about
- Yes, but I don't know any details about it
- No

C.2 Did you know that the EU and Chile are currently negotiating the modernisation of that trade agreement?

- Yes, and I am following the negotiations/know what the issues are
- Yes, but I am not sure about the details/key issues of the negotiations
- No

D Your views on the expected effects of the modernised Agreement for consumer welfare

D.1 Do you expect that, as a result of the modernised Agreement, the prices of consumer goods or services in your country will:

- Increase
- Decrease
- Not change
- I don't know

D.2 Please specify why

D.3 Do you expect that, as a result of the modernised Agreement, the affordability (i.e. considering also potential effects of the Agreement on household incomes, in addition to price changes) of consumer goods or services in your country will:

- Get worse
- Get better

- Not change
- I don't know

D.4 Please specify why

D.5 Do you expect, that as a result of the modernised Agreement, the quality of goods and services in your country will:

- Get better
- Get worse
- Not change
- I don't know

D.6 Please specify why

D.7 Do you expect that, as a result of the modernised Agreement, the choice and availability of goods or services in your country will:

- Get worse
- Get better
- Not change
- I don't know

D.8 Please specify why

D.9 Do you expect that, as a result of the modernised Agreement, the safety of goods or services in your country will:

- Get better
- Get worse
- Not change
- I don't know

D.10 Please specify why

D.11 Are you aware of any issues/problems (e.g. concerning quality, safety, consumer information, protection and enforcement of consumer rights, and so on) related to the EU products or services imported to Chile/Chilean products imported to the EU?

- Yes
- No

D.12 Please specify which ones, and which products or services are concerned

D.13 Do you think that the modernisation of the EU-Chile trade agreement may particularly affect (positively or negatively) a specific group of consumers?

- Yes
- No
- I don't know

D.14 Which one, and how will it be affected?

E Your views on the expected effects of the modernised Agreement for consumer rights

E.1 Do you expect that, as a result of the modernised Agreement, information provided to consumers in order to empower them to make better informed choices will:

- Get better
- Get worse
- Not change
- I don't know

E.2 Please specify why

E.3 Do you expect that, as a result of the modernised Agreement, the protection and enforcement of consumer rights will:

- Decrease
- Increase
- Not change
- I don't know

E.4 Please specify why

E.5 Do you expect that, as a result of the modernised Agreement, the trust of consumers in enforcement and redress mechanisms will:

- Increase
- Decrease
- Not change
- I don't know

E.6 Please specify why

E.7 Do you expect that, as a result of the modernised Agreement, the sustainability of goods or services available to consumers will:

- Get worse
- Get better
- Not change
- I don't know

E.8 Please specify why

E.9 Do you expect that, as a result of the modernised Agreement, there will be more goods or services available in your country which have been produced in conformity with sustainability certification schemes (i.e., where the underlying production processes are certified as having met higher social and/or environmental standards)?

- Yes
- No
- I don't know

E.10 Please specify why

E.11 Consumers can become vulnerable if they: (1) Are at a higher risk of experiencing problems when buying or using goods or services (for example, because they can't use certain payment methods); (2) Feel vulnerable because of their personal characteristics; (3) Find it hard to get or understand information about products or services; (4) Are less able to buy, choose or access suitable products or services; or (5) Are more susceptible to marketing practices.

Do you expect that, as a result of the modernised Agreement, the protection of vulnerable consumers will:

- Get worse
- Get better
- Not change
- I don't know

E.12 Please specify why

F Concluding questions

F.1 Overall, what do you think will be the effect of the modernised trade agreement between the EU and Chile?

| | | | | | | | |
|--|--|--|--|--|--|--|--|
| | | | | | | | |
|--|--|--|--|--|--|--|--|

| | Very favourable/ very positive | Favourable/ positive | No effect | Adverse/ negative | Very adverse/ very negative | I don' t know |
|---------------|-----------------------------------|-------------------------|-----------------------|-----------------------|--------------------------------|-----------------------|
| For Chile | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| For the EU | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| Overall | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

F.2 What are the biggest risks or disadvantages of the modernisation of the EU-Chile trade agreement for consumers?

F.3 What are the biggest benefits of the modernisation of the EU-Chile trade agreement for consumers?

F.4 Are there any other comments you would like to make?

F.5 If you would like to upload any documents, such as position papers on EU-Chile trade relations, please do so here

The maximum file size is 1 MB